



ACTION REQUIRED: WE ARE CHANGING THE WAY WE MANAGE YOUR DIVIDENDS FROM OCTOBER 2024

13 February 2024

Dear Shareholder,

Crest Nicholson is simplifying the way it makes dividend payments. From October 2024, shareholders will no longer receive dividend payments by cheque. Dividend confirmations will be provided electronically. Your dividend in April 2024 will still be paid by cheque if you receive it by that method. However to receive future Crest Nicholson dividends and any other money payable to you in connection with your Crest Nicholson shares, you must **take action** and read the following steps:

1

CHEQUELESS DIVIDENDS

You will no longer receive a cheque by post in relation to your Crest Nicholson dividend payments. To receive your dividend payments, you **must provide** your bank or building society account details so that payments can be made directly to your nominated account by direct credit. You can provide these details via your Shareview Portfolio account by visiting www.shareview.co.uk.

Remember, the last cheque that you will receive in relation to your Crest Nicholson dividend payment will be in April 2024. If you do not provide your bank or building society account details your future dividend payments will be withheld until this has been provided.

2

ANNUAL DIVIDEND CONFIRMATION

Crest Nicholson currently issues dividend confirmations to shareholders with every dividend payment. We will now **only issue one annual dividend confirmation each year** covering the dividends paid in April and October.

Alternatively, you can elect to receive an electronic dividend confirmation for every dividend payment by updating your communication preferences via your Shareview Portfolio account (using your Shareholder Reference number) by visiting www.shareview.co.uk.

Contact Equiniti by:

+44 (0) 371 384 2183

This is a Freephone number from landlines within the UK, mobile costs may vary. Lines are open 8.30 am to 5.30 pm, Monday to Friday, excluding public holidays.

Calls outside the UK will be charged at the applicable international rate. Please use the country code when contacting us from outside the UK.

Visit www.shareview.co.uk

To register and set up your Shareview Portfolio and manage your shareholding online (from here you will also be able to email a query securely).

You can contact EQ (formerly, Equiniti) by post at:

Equiniti, Aspect House, Spencer Road, Lancing, West Sussex, 6DA, UK

Further information and frequently asked questions are provided overleaf. If you have any queries about the move to direct credit and paperless confirmations please contact EQ, whose details are provided within this document.

Penny Thomas
Group Company Secretary

Crest Nicholson Holdings plc

Go paperless. Support Crest Nicholson's journey to net zero!

- As a responsible business Crest Nicholson has committed to going paperless for dividend payments
- To receive your dividend payments and annual dividend confirmations you must **take action** and visit www.shareview.co.uk to add your bank or building society account details and your email address
- To further support the journey to net zero and reduce waste, shareholders will also be defaulted to receive electronic communications of all documents relating to your Crest Nicholson shares via the email address that you have provided in your Shareview Portfolio account
- The steps that we are taking will take effect from **October 2024**.

Frequently Asked Questions

What is direct credit?

Direct credit is a method of payment whereby funds are paid directly to your UK bank or building society account as cleared funds on the dividend payment date. For more information please visit www.shareview.co.uk

How much does direct credit cost?

There is no fee charged by Crest Nicholson or EQ for this service.

What type of account can I nominate?

You can nominate any UK bank or building society account.

What if I want to change my nominated account?

By registering for a Shareview Portfolio account at www.shareview.co.uk, you can manage many aspects of your shareholding online, including updating your bank details. If you are a sole shareholder you can also update your bank details by calling EQ, whose details are provided within this document.

When will I receive my dividend payment?

Dividends will be paid into your nominated account as cleared funds on the dividend payment date.

What if I do not have a UK Bank or Building Society account?

If you do not have a UK bank or building society account, you may be able to arrange for payments to be converted and paid in your local currency using the Equiniti Overseas Payment Service. This service pays in over 83 currencies to over 90 different countries. To view the Terms and Conditions for the service and to download the applicable form please visit www.shareview.co.uk or contact EQ.

What if I don't want to open up a Shareview account?

You must register for a Shareview Portfolio account if you are to receive email communications regarding your annual dividend confirmations.

You can however, call EQ and provide your bank details over the phone.

Why is this change being made?

The move to automated dividend payments is being made for reasons of efficiency and security as well as to reduce the volume of paper used in dividend mailings. Crest Nicholson is inviting shareholders to join them on their journey to net zero by reducing their environmental impact through minimising the use of paper. Please provide your UK bank or building society details for the account you wish future payments to be made.

Why do I need to provide an email address?

By providing your email address via your Shareview Portfolio account, you can receive annual dividend confirmations electronically. Please visit www.shareview.co.uk to access your Shareview Portfolio account and **set your communication preferences to email**.

Will I still receive paper copies of the Annual Report and Notice of Annual General Meeting?

By providing your email address, you will be defaulted to receiving electronic communications when the Annual Report and Notice of Annual General Meeting is available on our website.

When will Crest Nicholson stop sending cheques?

From October 2024, any monies payable in connection with your shares will only be able to be paid by direct credit. We encourage you to **take action** as soon as possible to make sure you receive your dividend funds.

What if I don't provide my bank account details?

If you do not provide this information, you will not receive the money until your bank details are received, after which payment will be credited to your account as soon as possible. Your dividends will not accrue interest while they are being held for you and there may be a fee for EQ to reissue payments.